

RRB Implementing New Toll-Free Service

All offices of the Railroad Retirement Board (RRB) will have been added to its new nationwide toll-free telephone service by the end of February 2009. A single toll-free number (**1-877-772-5772/1-877-RRB-5RRB**) will provide RRB customers with easy access to the agency's field offices. In addition, the new toll-free number will offer options for self-service through automated menus and automatic routing of calls to claims representatives in nearby offices during emergency and peak periods.

The Newark District office will be added to the toll-free service beginning Thursday, February 19, 2009. As of that date you should use **877-772-5772** to contact this office.

BEGINNING THURSDAY, FEBRUARY 19, 2009

877-772-5772